



FaxPulse

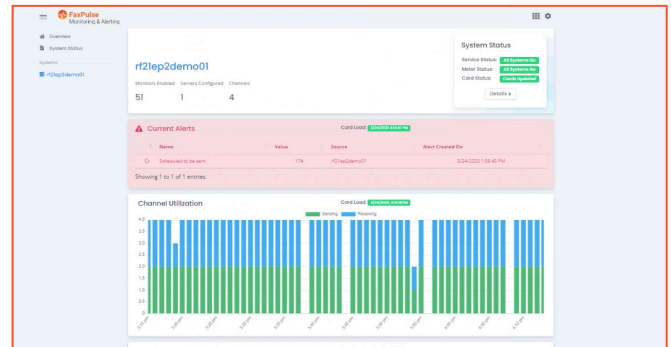
Monitoring & Alerting

The essential add-on for RightFax system health

With customizable thresholds and real-time email alerts, FaxPulse MA is the essential add-on for any organization looking to optimize their RightFax system health and protect against costly failures and downtimes.

With FaxPulse MA, system administrators can:

- Know when and where critical errors occur with advanced monitoring of vital aspects, including transmissions, conversions, image storage, and more across the entire system
- Detect fax failures in real time and predict potential errors with real-time email alerting and early warning systems for potential overloads or failures in your infrastructure



| Status | Name | Current Value | Details |
|--------|------------------------|---------------|---|
| OK | Initializing | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Information Incomplete | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Waiting for conversion | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Waiting to be sent | 0 | Alert if Current Value is Over Threshold (10) |
| OK | In conversion | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Sending | 2 | Alert if Current Value is Over Threshold (10) |
| OK | Manual FCS | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Waiting for retry | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Needs attention | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Needs attachment | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Held for preview | 0 | Alert if Current Value is Over Threshold (10) |
| OK | In OCR | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Printing | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Queued for printing | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Queued for OCR | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Waiting for validation | 0 | Alert if Current Value is Over Threshold (10) |
| OK | Waiting for approval | 0 | Alert if Current Value is Over Threshold (10) |

- Customize data thresholds and custom alert patterns for critical metrics (such as work requests and faxes in queue) and receive additional alerts when errors are resolved
- Maximize system maintenance and health with personalized 24/7 active monitoring and alerting available to multiple team members and email addresses

More unique features and benefits:

- New visual dashboards and “cards” with more to come soon
- Optimized web interface for ease of use across users and devices
- Fully customizable set-up, including refresh rates and more
- Access for multiple team members regardless of license
- Portability and compatibility with most environments and RightFax versions

RightFax monitoring made easy.

Proactive RightFax administration requires monitoring and protecting against dozens of potential points of failure, any of which can have a critical impact on overall system health and availability.

Without a dedicated RightFax monitoring service, you may not be able to identify failures in real time or prevent issues before they arise, causing costly down times or worse.

With full customization and unique automations, FaxPulse MA does the work of monitoring your system health across every server for you. This ease of use and personalization makes it the essential add-on for RightFax system health and maintenance.



FaxPulse does monitoring, error detection, and business intelligence for you, making it easy to monitor and manage your RightFax system with less workload and resources. Speak with a representative to learn more of how FaxPulse helps organizations reduce cost of ownership and improve system performance for any sized system.