

Implementing Fax over IP in your Organization

OpenText Business Network

Once voice systems have migrated to Voice over IP (VoIP), fax communications are the next logical addition to an IP-based environment. This white paper discusses how fax servers and new Fax over IP (FoIP) investments fit into an organization's overall unified communications and document delivery strategy. It also calls attention to issues and challenges organizations should consider when determining how best to take advantage of traditional telephone-based systems, FoIP, or a mix of both.

The enterprise fax server remains the cornerstone of any faxing environment because of its ability to integrate with business applications and provide a centralized hub to ensure documents are delivered, routed, and tracked in a secure, efficient, and reliable manner. As a transport mechanism, FoIP is a good option for organizations that want to compound the existing benefits of their fax server and maximize the payback from consolidating voice, fax, and data traffic on an IP network.

When it comes to implementing FoIP, the market leading RightFax fax server is the proven choice for providing flexible, scalable, and cost-effective FoIP solutions. Known for integrations, reliability, and manageability, OpenText RightFax provides built-in FoIP options, making it easy to deploy, set up, and manage software or combination FoIP solutions depending on an organization's needs. Organizations looking to consolidate resources, reduce costs and reap all the benefits of using their IP infrastructure for faxing will benefit from scalability and flexibility of RightFax as their document delivery engine.

About Advantage

Advantage Technologies has been providing on-premise and cloud based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments world-wide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.



Advantage Technologies

228 East 45th Street
4th Floor South
New York, NY 10017
866-730-1700
info@atechnologies.com
www.atechnologies.com