Applies to
RightFax 16.2

Summary
In RightFax, when using the client installer still displays Microsoft Visual C++ Runtime Components as a requirement.

Resolution
The current status of this issue is Open. Please check this article later for status updates.

Cause
Steps to Reproduce:

2. Launch the setup.exe.
3. Select to install FaxUtil and RightFax Fax Printer.
4. Click through to the "Preview requirement for selected features".

Observed Behavior:
Microsoft Visual C++ 2009 Runtime Components is listed as a requirement and will try to install.

Expected Behavior:
Microsoft Visual C++ 2008 Runtime Components to not be listed as a requirement.
About Advantage
Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.